


Physicians

Facilitator: Robert Lambert

Enhancement	Value
Smart, robust, decision support medication management	Ability to filter medications as they are being entered – interacts with the provider as medications are being input, avoiding problems, suggesting dosing schedules, etc.
Sort problems / meds/ etc	Ability to sort by Med, Date, Expired meds/problems, and especially by category – makes access to information much quicker and accurate for the clinician
Growth Charts (Pediatrics / OB)	Visible in forms or on desktop – this is as important for these specialties as medications are for others. Need more robust charting (more granular and more specialty charts) and much easier access
Tagging / flagging charts	Patient specific protocols enable the specific issues on a patient to be brought to the attention of anyone who looks at the chart. 'Sticky note' for the chart will make important patient-specific information to not be missed.
Windows functionality	User-familiar interfaces, such as spell-check on the fly, hyperlinks, hourglass when waiting, etc.
Vaccine entry and access	Allows quick view, entry and interface (with state vaccine registers)
Phone book like ClinicalLogic	This is obvious and often requested
Enhanced protocols	Smarter protocols should allow us to do schedules that are not necessarily on a fixed schedule (SGOT for lipids, etc). Also make protocols sensitive to one-time needs of patient (repeat lipids after med change). Could also trigger orders.

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Clinicians Other Than Physicians

Facilitator: Beverly Walling-Wood

Enhancement	Value
Flowsheet – display unsigned labs	Lab may be on MD's desktop unsigned and the nurse doesn't have a timely update of the information having being returned.
Alert (pop-up) – Indicate pending items like flags, unsigned documents, on-hold, pending, protocols that are due, etc.	Allows clinicians to take care of patient needs that may be present but because they're not signed or readily available, information is acted on
Medication Refill – Ability to deny, remove or change after the clinical list update has been signed but before the document is signed	Can't deny or change documents that are still work in progress (clinical list update may have been completed by mistake when update ended)
Granularity by Location of Care or job description	Only allows people to see information pertinent to their role – example: lab person only sees data related to lab information
Restrict wording changes on ICD9 descriptions	Meanings of diagnosis codes could inadvertently be changed and there is a discrepancy in the code and description matching. Privilege based

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Business Office Managers

Facilitator: Patti Hickam

Enhancement	Value
Medical necessity checking / ABN	Improved editing / notification to provider (red, yellow, green light like formulary) when Logician does not have required data (like modifiers, additional diagnoses, medical necessity checking, etc.)
Insurance field / interface enhancements	Allow further customizations to interact better with PMS and maintenance of those plans. Replace plans instead of change them from primary to other insurance. Need tertiary insurance designation. Insurance plans create too many entries for the same company based on the matching logic from the interface.
Desktop module enhancements	Allow flags and documents to display who they've been copied to and allow bcc, new documents to appear in bold, and auto-response feature to notify when a provider is not in the system
Improved reporting within Logician	Allow and / or logic, more SQL type searches and better canned / reconciliation reports to assure associated documentation is present for arrived appointments
System maintenance improvements	Make it easier for database cleanup like allowing a change to be made that updates all charts rather than blocking updates because a patient has that particular coded description in their chart. Allow user name changes without changing historical data. Allow reassignment of providers when a provider leaves but retain history of previous providers.

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Program/LinkLogic Managers

Facilitator: Diane Yanagihara, Nancy Kitts

Enhancement	Value
Granularity of privileges – registration field, discard document, add pharmacies, professional centers, LOC	Implement more staged event to provide security levels as users become more proficient in the system. Currently, many privileges are all or nothing in areas like adding pharmacies, professional contacts, etc.
Revamp LinkLogic to allowing finding of patients, display registration comments, define what is imported / when and sort tasks	Provides access to registration information while in LinkLogic. Better organize the resolution by pulling like tasks together like the same error is in multiple places in 1 file. Allow population of registration comments.
Orders – better support for ABN medical necessity and flexibility with diagnosis requirements	Require that indications / diagnosis are chosen for reimbursement requirements
Enhance setup capabilities	Like add contact categories, increase flexibility in security/timeout by LOC, professional contact mgmt, customizable banner, search for users, add user defined fields
Increase maximum size of handouts, letters, etc. to add graphics	Like adding letterheads, graphics, etc.

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